

# RENTAL CONDITIONS

In order for you and other guests to enjoy your stay at Sandneset Camping, we have created this policy.

Your order is valid from the time you receive order confirmation by e-mail. Check that everything is right with the ordered. If it doesn't compare, let us know.

## Rental price and payment

Confirmation will be sent immediately after the order has been made. For orders more than 2 weeks ahead, a separate invoice of 50% of the amount is sent by e-mail. The receipt for the paid invoice shall be presented upon arrival. In the event of non-payment by the due date, Sandneset Camping **has full right to, and may, without prior notice, cancel the rental agreement.** This is as a cancellation to consider and is covered by the cancellation conditions. If you order shortly before arrival, the amount will be fully paid upon check-in.

## Cancellation terms

If the guest wishes to cancel their stay in advance, you have the full opportunity to do so. In this case, the tenant must notify Sandneset Camping as soon as possible, by e-mail or tel., referring to the order number. The cancellation only applies when Sandneset Camping has received and confirmed this.

In case of cancellation over 30 days before arrival, no fees will apply.

In case of cancellation over 14 days before arrival, the guest will be charged 50% of the amount.

In case of cancellation within 14 days before arrival, the guest will be charged 100% of the amount.

A normal travel insurance policy usually covers illness etc.

## Check-in and keys

Check-in after 14:00 on the arrival date.

Keys are provided upon arrival or upon request.

## The following must be brought along

You have to bring bed linen, towels, etc. Duvets and pillows are available in all rental units.

Set of bed linen + large and small hand cloth can be rented for NOK 100.- per set.

# Check-out and cleaning

Keys is delivered in our reception / mailbox outside the reception.

## **You have ordered cleaning:**

Upon departure, the accommodation must be cleaned and ready for cleaning.

- Garbage is thrown into waste bins.
- Kitchenware must be washed.
- Check-out by 11:00 on the day of departure.
- Any rented bed linen should be taken off the beds and laid at the exit door.

## **You want to clean yourself:**

The following is performed as well. The cottage must be ready for the next guest.

- Dusting
- Wash/vacuum floors and carpets.
- Clean the bathroom.
- Stains on doors and windows are removed as needed.
- Stove and refrigerator must be washed.
- Cabinet should be cleared and cleaned

# Damage

In the event of damage to the accommodation, **this shall be** informed. If these damages have been done by the tenant or anyone in his entourage, the tenant is responsible to replace the damage.

# Contact information

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